



Topwell Technology (Shanghai) Co., Ltd



Product Quality Assurance Program (PQAP)

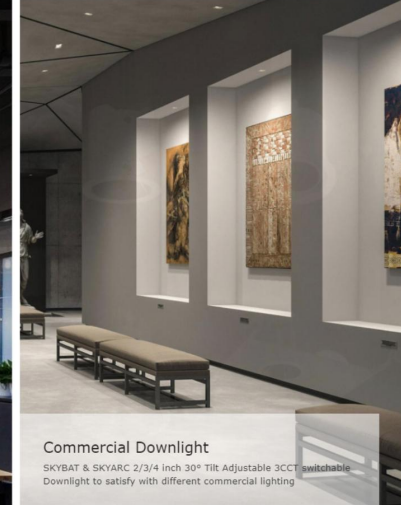
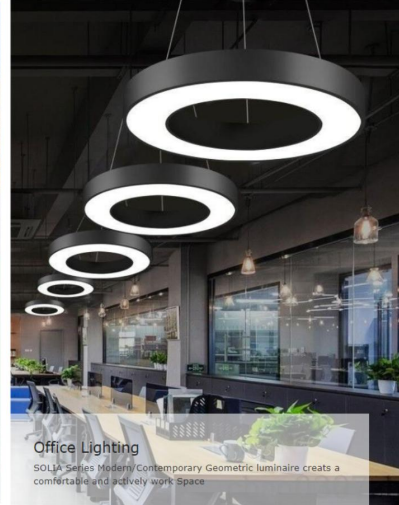
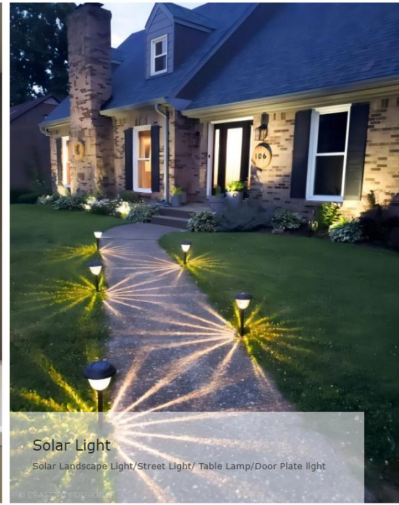
About Us

Topwell Technology is a full-service home building solutions provider and product supplier with 10-year experience. Our building solution is including Lighting, Doors, Window, Flooring, Bathroom, Kitchen that provide exceptional value to customers.

We offer specification and commercial grade lighting solutions to enhance the environments where people work, play & live. Topwell Technology strives to develop products that resonate with the architectural community by blending technology, strong design integrity & visual appeal while maintaining a focus on performance. Quality of light is paramount to our design philosophy – we develop products with an emphasis on optical control & efficiency while providing a high level of visual comfort. We embrace our roots – delivering concierge-like service with a forward thinking and passionate drive to bring innovative lighting solutions to the market. With a growing team of engineers and high quality control team, Topwell Technology is on the cutting-edge of research & development in LED lighting.

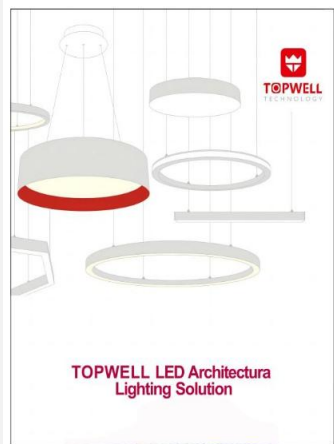
Our Mission: We believe that a home is more than just a place to live, it's a reflection of your unique style. So, whether you're updating a single room or the entire house, we're here to help you bring your vision to life.

Our Products

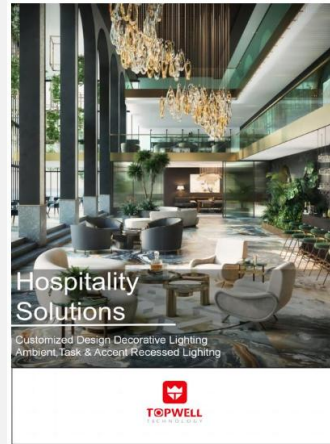


Our new products are constantly being updated, so stay tuned...

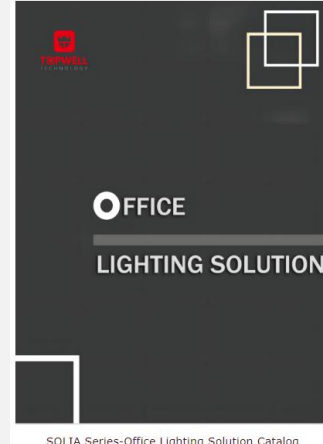
Product Catalog



Architectura Lighting Solution



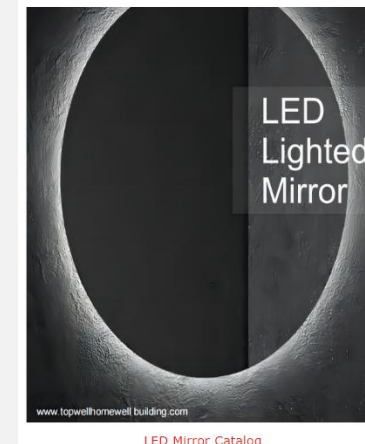
Hospitality Lighting Solution



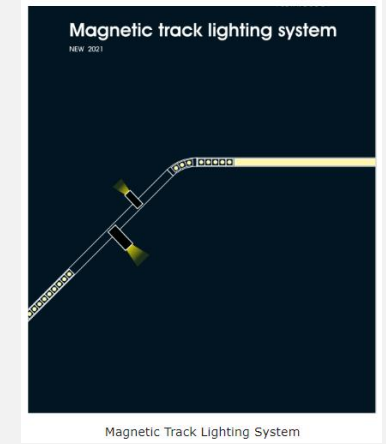
SOLIA Series-Office Lighting Solution Catalog



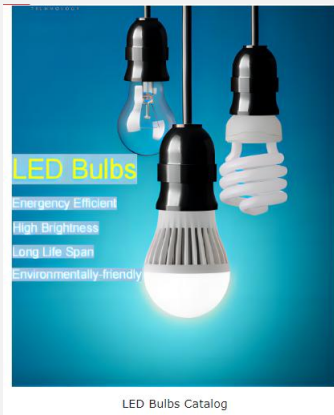
Solar Street Light Catalog



LED Mirror Catalog



Magnetic Track Lighting System



LED Bulbs Catalog



Outdoor Lighting Catalog



LED Grow Light Catalog

If you need any support on prodduct solution, pls access our official web-site: <http://www.topwellhomebuilding.com>

Social Accountability Standards

Topwell requires the production partners we do business with to treat workers fairly, and to provide them with safe working conditions. Topwell endorses the following Social Accountability standards:

I. Laws and Regulations

Production factory must operate in full compliance with all applicable laws and regulations of the countries in which they operate.

II. Wages & Hours

Production factory shall comply with all applicable laws regarding wages, overtime pay and working hours of the countries in which they are doing business. Factory shall grant time off to workers in accordance with applicable laws and to ensure the health and safety of the workers.

III. Child Labor

Production factory Suppliers must not employ workers younger than the greater of 15 years of age -- or 14 where the local law allows such exception consistent with International Labor Organization guidelines -- or the age for completing compulsory education or the minimum age established by law in the country of manufacture. In addition, Suppliers must comply with all local legal requirements for the work of authorized young workers, particularly those pertaining to hours of work, wages, and working conditions.

IV. Forced Labor

Production factory shall hire only those workers who seek employment on a voluntary basis. Factory shall not hire, contract or use any forced, prison or indentured labor. No worker will be required to remain in Vendor's employ for any period of time against his or her will.

V. Disciplinary Practices

Production factory shall not use corporal punishment or any other form of mental or physical coercion against its workers.

Social Accountability Standards

VI. Discrimination

Production factory's employment practices shall provide workers and job applicants with equal opportunity. Employment decisions and practices will be based on the worker's/applicant's ability to do the job, rather than on non-job related characteristics or beliefs.

VII. Worker Safety and Health

Production factory shall comply with all applicable laws regarding working conditions and shall furnish all workers with a safe and healthy working environment. Where applicable, Vendor shall furnish workers with safe, healthy and adequate housing.

VIII. Environment

Production factory shall comply with all applicable environmental laws and regulations.

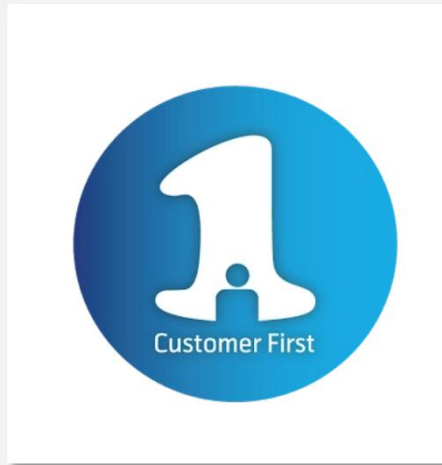
IX. Documentation and Inspection

Topwell intends to monitor compliance of the Social Accountability Standards and to undertake on-site inspections of our partners' facilities. Topwell will review and may terminate its relationship with any partner found to be in violation of the standards.

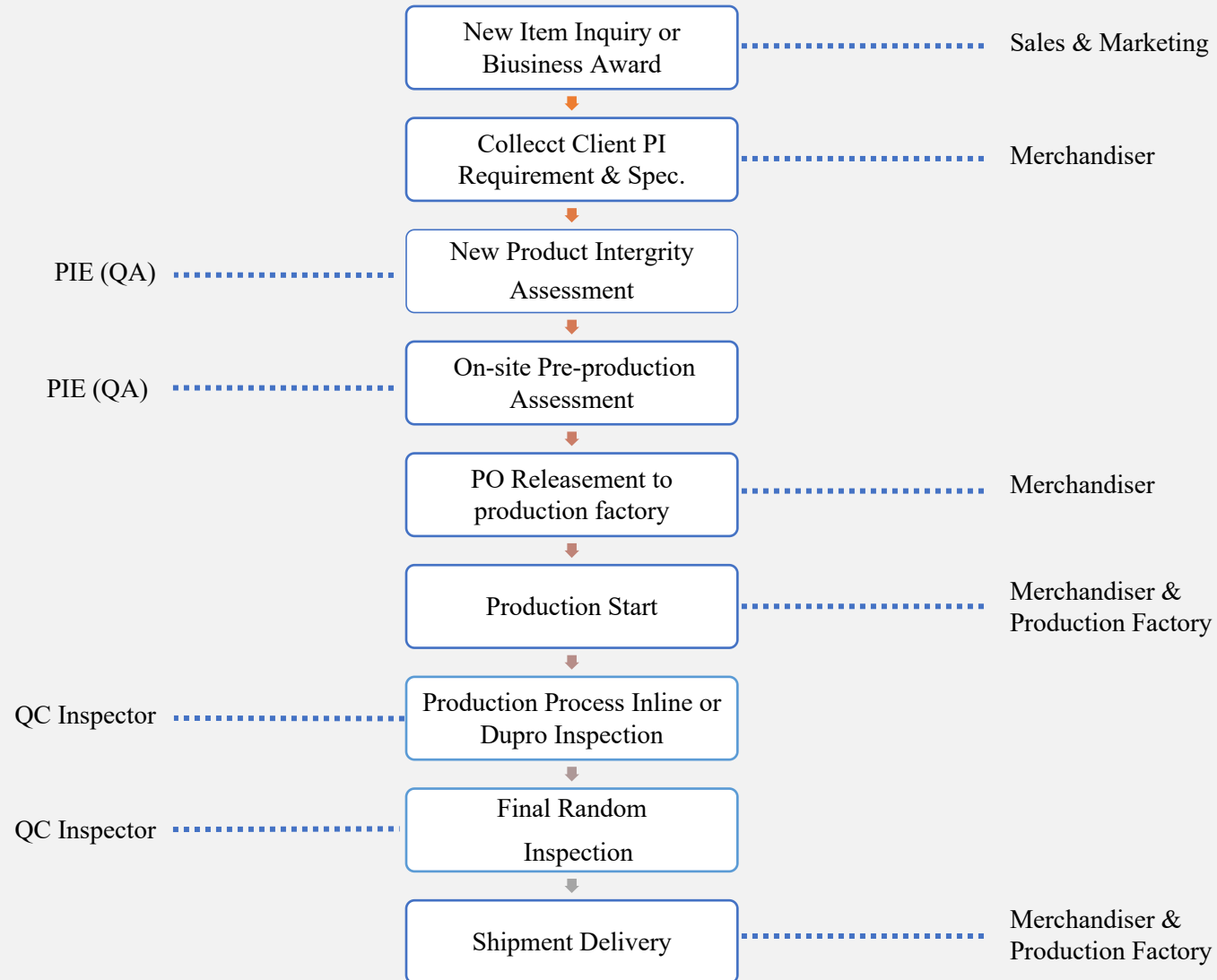


Our Goal & Promise

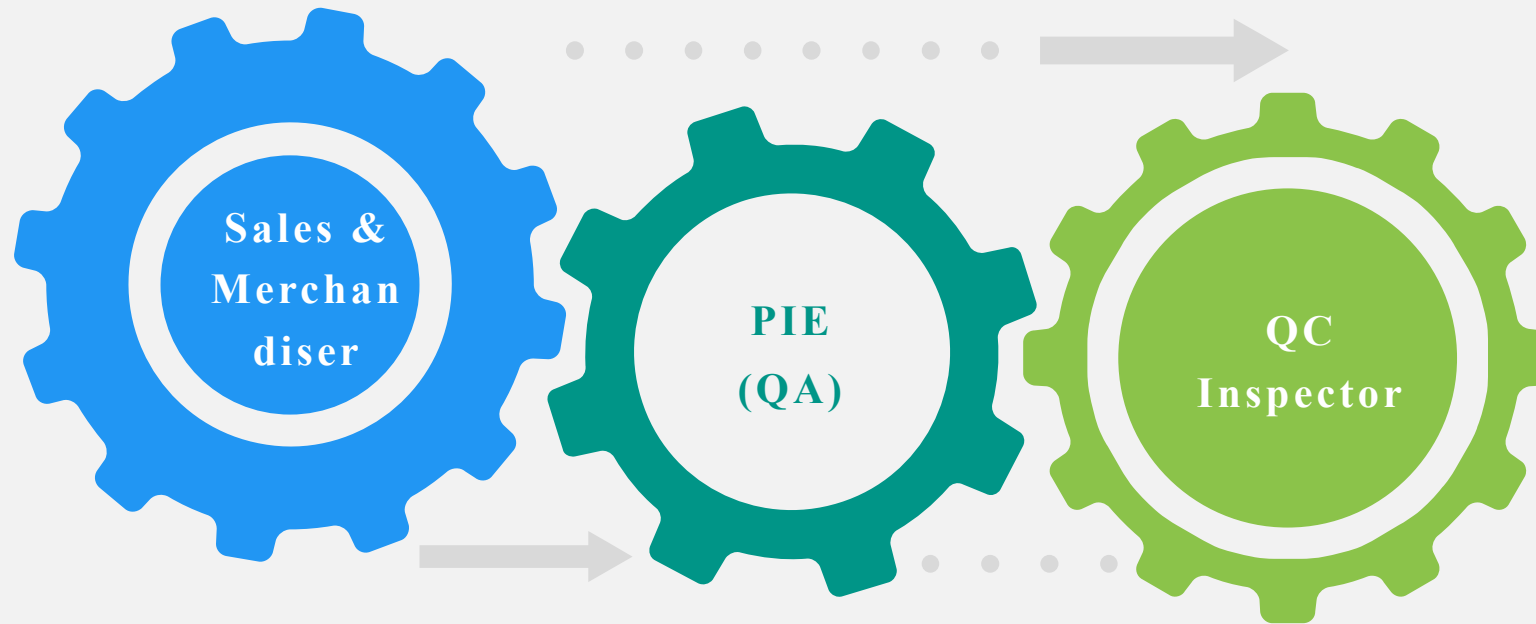
- Customer satisfaction is always our top priority and goal!
- Delivering the most convenient experience & best value for our customers!



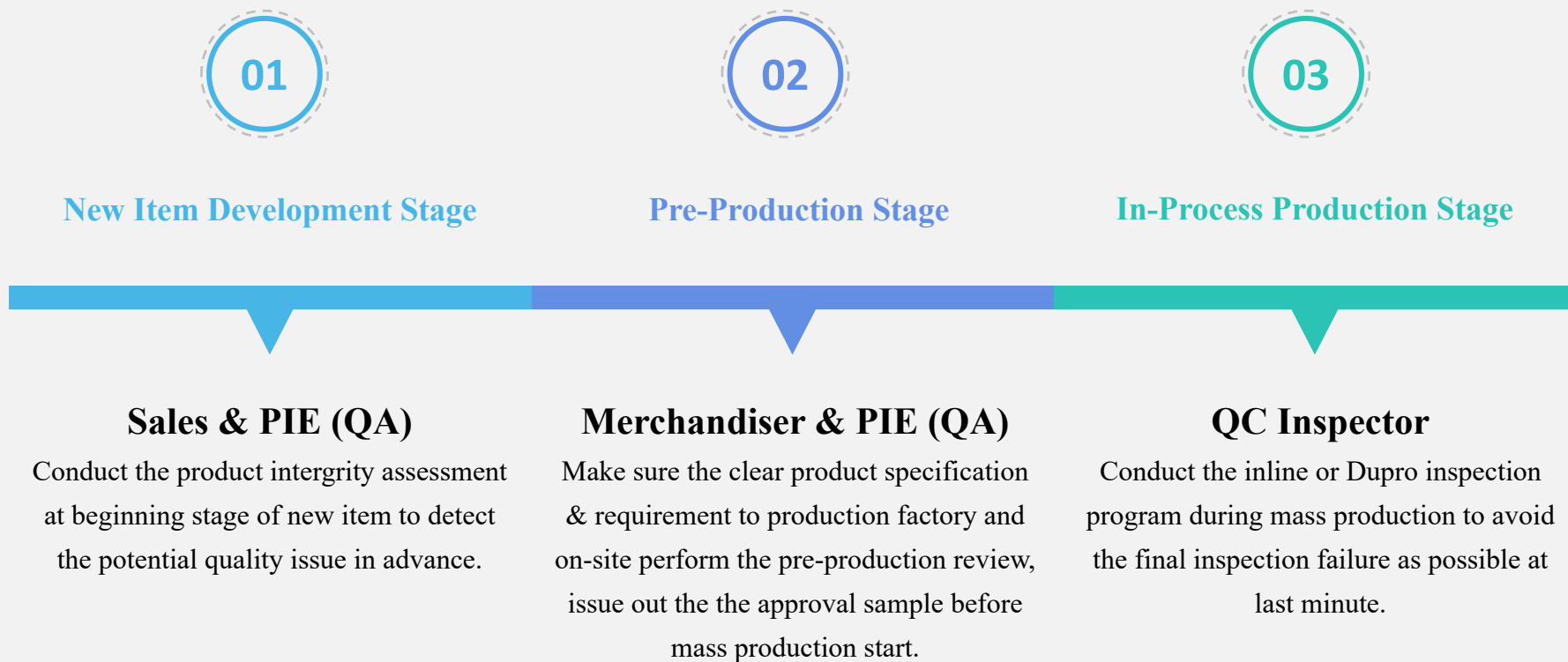
Product Workflow (Process)



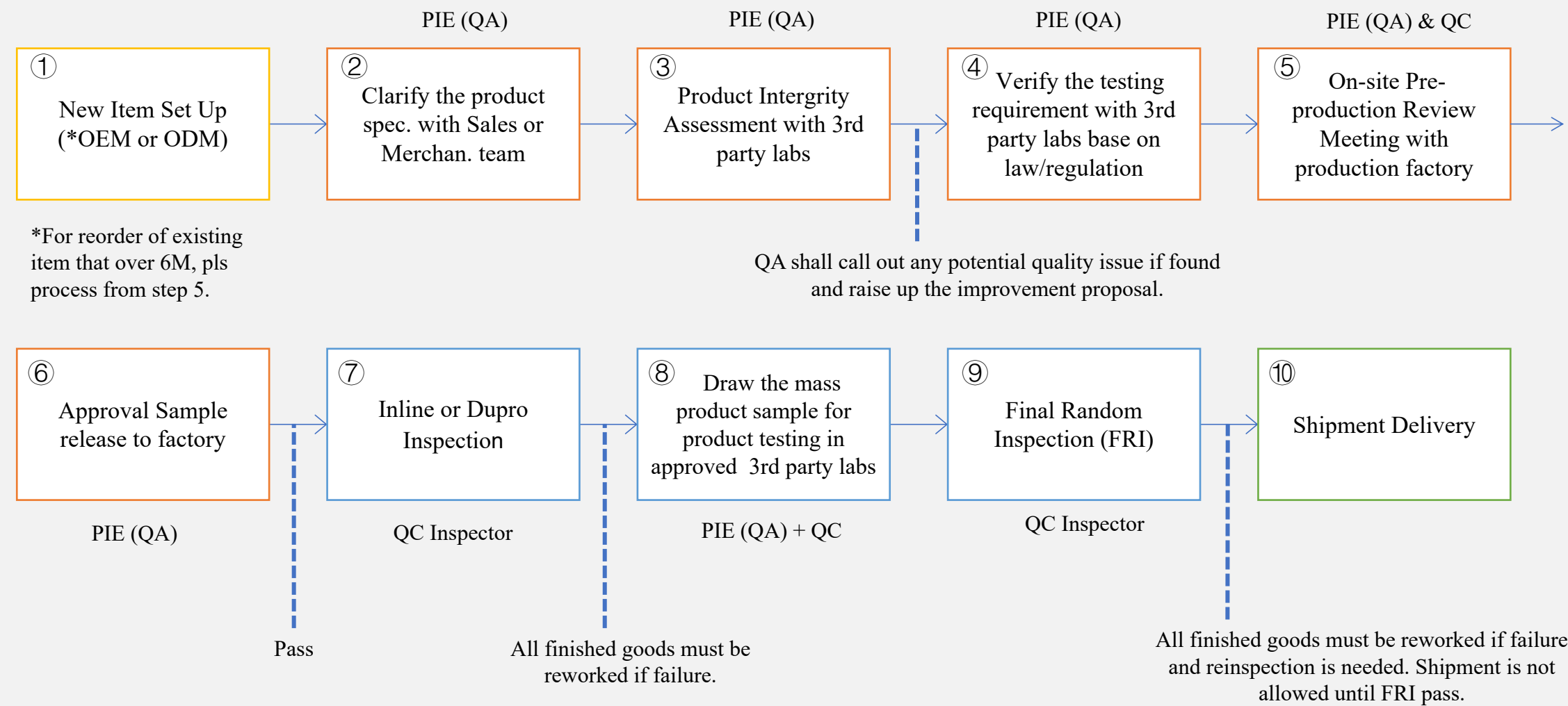
Teamwork of Topwell



Quality Assurance Process



Quality Assurance Process



Testing Certification Before Shipment Delivery

intertek
Total Quality. Assured.

AUTHORIZATION TO MARK

This authorizes the application of the Certification Mark(s) shown below to the models described in the Product(s) Covered section when made in accordance with the conditions set forth in the Certification Agreement and Listing Report. This authorization also applies to multiple listee model(s) identified on the correlation page of the Listing Report.

This document is the property of Intertek Testing Services and is not transferable. The certification mark(s) may be applied only at the location of the Party Authorized To Apply Mark.

Applicant: [Redacted] **Manufacturer:** [Redacted]

Address: [Redacted] **Address:** [Redacted]

Country: China **Country:** [Redacted]

Party Authorized To Apply Mark: [Redacted] as Manufacturer

Report Issuing Office: Intertek Testing Services Hong Kong Limited

Control Number: 503381 **Authorized by:** [Signature] for L. Matthew Snyder, Certification Manager



This document supersedes all previous Authorizations to Mark for the noted Report Number.

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UL Product iQ®



IEZR.E497979 - Incandescent Surface-mounted Luminaires

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Incandescent Surface mounted Luminaires

E497979

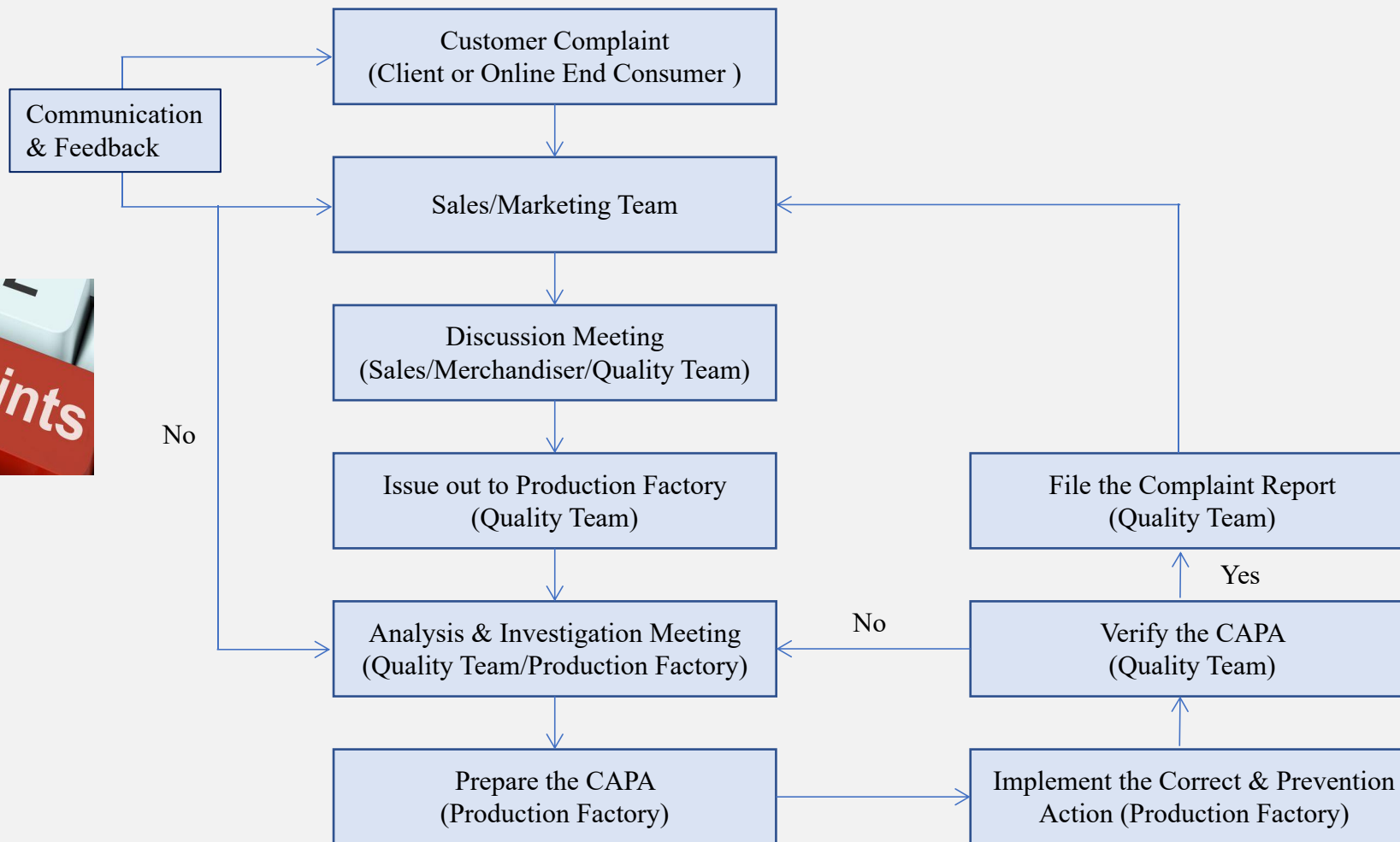
Incandescent Surface Mounted Luminaire, Model(s): Luminaires, Incandescent Surface Mounted

Last Updated on 2022-10-09

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Customer Complaint Flowchart



Thank you!

